

ELECTRIC DISPENSING POT Operating Instructions

電動給水電氣熱水瓶 使用説明書

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電動給湯ポット 取扱説明書

CD-JSC22/JSC30

Always follow basic safety precautions when using electrical appliances. Read all instructions carefully. Please keep this instruction book handy for easy reference.

이번에 저희 상품을 구입해 주셔서 대단히 감사합니다. 이 「취급설명서」를 사용 전에 잘 읽으시고 올바르게 사용해 주십시오. 그리고 읽고 나신 후에는 잘 보관해 주십시오.

感謝您購買敝社的產品。請您在使用前務必詳讀使用說明書，以便準確地使用。讀後請妥善保存該說明書。

このたびはお買い上げいただき、まことにありがとうございました。この「取扱説明書」をご使用前によくお読みのうえ正しくお使いください。お読みになったあとは大切に保存してください。



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IMPORTANT SAFEGUARDS

When using this electrical appliance, basic safety precautions should always be followed, including the following:

1. Read all instructions.
2. Do not touch hot surfaces. Use handles or knobs. Do not close or clog the steam vent opening under any circumstances.
3. To protect against fire, electric shock and other injury to persons, do not immerse cord, plugs or the appliance itself in water or other liquids.
4. Close supervision is necessary when any appliance is used by or near children.
5. Unplug from outlet when not in use and before cleaning. Allow to cool before attaching or detaching parts, and before cleaning the appliance.
6. Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions or has been damaged in any manner. Return appliance to the nearest authorized service facility for examination, repair or adjustment.
7. The use of accessory attachments not recommended by the appliance manufacturer may result in fire, electric shock or other injury to persons.
8. Do not use outdoors.
9. Do not let the cord hang over the edge of table or counters, or touch hot surfaces.
10. Do not place on or near a hot gas or electric burner, or in a heated oven.
11. Extreme caution must be used when moving an appliance containing hot liquids.
12. Always attach plug to appliance first, then plug cord into the wall outlet.
13. Do not use appliance for other than recommended uses.
14. To protect against electrical hazards, unplug the cord at all times before cleaning.
15. Scalding may occur if the lid is removed during the boiling cycles.

"This appliance has a polarized plug (one blade is wider than the other). To reduce the risk of electric shock, this plug is intended to fit into a polarized outlet only one way. If the plug can not be inserted fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not attempt to modify the plug in any way."

SAVE THESE INSTRUCTIONS

THIS APPLIANCE IS FOR HOUSEHOLD USE ONLY.

- A short detachable power-supply cord is provided to reduce the risk of becoming entangled in or tripping over a longer cord.
- Longer detachable power-supply cords or extension cords are available and may be used if care is exercised in their use.
- If a long detachable power-supply cord or extension cord is used, (1) The designated electrical rating of the detachable power-supply cord or extension cord should be a grounded type, (2) The extension cord should be a grounding-type 3-prong, and (3) The longer cord should be arranged so that it will not drape over the countertop or tabletop where it can be pulled on by children or tripped over.

IMPORTANTES MESURES DE SECURITE

pour utiliser des appareils électriques, il faudrait toujours prendre les précautions de base, y compris les suivantes.

1. Lisez toutes les instructions.
2. Ne touchez pas les surfaces qui peuvent être chaudes. Utilisez les poignées ou les boutons.
3. Pour éviter les chocs électriques, ne plongez pas le cordon, la fiche ou l'appareil portatif dans l'eau ou un autre liquide.
4. Surveillez bien les enfants s'ils utilisent un appareil ou s'ils se trouvent à proximité d'un appareil en marche.
5. Appareils portatifs. Débranchez l'appareil de la prise de courant quand vous ne l'utilisez pas avant d'enlever ou d'installer des pièces et avant de le nettoyer. Laissez l'appareil refroidir avant de le manipuler.
Appareils branchés à demeure. Assurez-vous que l'appareil est ARRÊTÉ quand vous ne l'utilisez pas avant d'enlever ou d'installer des pièces et avant de le nettoyer.
6. Appareils portatifs. Ne faites pas fonctionner l'appareil si le cordon ou la fiche sont endommagés, si l'appareil ne fonctionne pas correctement, s'il est tombé ou s'il a été endommagé. Confiez au service de réparation recommandé le plus proche tout examen, réparation ou réglage électrique ou mécanique de l'appareil.
7. L'utilisation d'accessoires non recommandés par le fabricant de l'appareil peut causer des blessures.
8. N'utilisez pas l'appareil à l'extérieur.
9. Ne laissez pas le cordon pendre par-dessus le bord d'une table ou d'un comptoir et assurez-vous que le cordon n'est pas en contact avec des surfaces chaudes.
10. Ne placez pas l'appareil près d'un brûleur à gaz allumé ou d'un élément électrique ou tension ou dans un four allumé.
11. Soyez très prudent en déplaçant un appareil qui contient du liquide chaud.
12. Le cas échéant, branchez toujours la fiche à l'appareil et assurez-vous que l'interrupteur de celui-ci est à la position ARRÊT (OFF) avant de brancher la fiche dans la prise. Pour débrancher l'appareil, placez l'interrupteur à ARRÊT (OFF) puis retirez la fiche de la prise de courant.
13. N'utilisez l'appareil que pour la fonction à laquelle il est destiné.
14. Pour vous protéger contre une secousse électrique, pensez à débrancher l'appareil avant tout nettoyage.

CONSERVEZ CES INSTRUCTIONS

CET APPAREIL EST RÉSERVÉ A L'USAGE DOMESTIQUE.

Precaution

Before use

These warnings and cautions are intended to prevent damage and protect you and other persons from possible injury. To ensure safe operation, please follow them carefully.

Warning

Do not modify the dispenser. It should be repaired only by an authorized repair technician.

●Improper repair may cause fire, electric shock, and injuries. If repair is necessary, take it to the store where you purchased it or to an authorized repair center.

Keep the dispenser and its cord out of the reach of infants. Do not let infants lick the electric appliance plug as it may cause electric shock.

Keep the dispenser out of the reach of infants. Do not allow children to use the dispenser without supervision.

●Children using the dispenser are at risk of scalding, electric shock and other injury.

Do not soak the dispenser in water or allow it to be splashed. Do not place the dispenser on a wet surface such as a sink.

●Doing so may result in a short circuit or electric shock.

Do not add water above the maximum water level line.

●Hot water may overflow and cause scalding.

Do not forcibly close the upper lid.

●Hot water may overflow and cause scalding.

Do not allow the dispenser to be tilted or fall over.

●If the dispenser is tilted or knocked over, hot water may spill out from the spout and steam vent and cause scalding, even when the automatic hot water supply lock is engaged.

Use only 120-VOLT AC electrical current.

●Using any other power supply voltage may result in fire and electric shock.

Do not boil anything other than water.

●Attempting to boil, cook, or heat up the following items may cause bubbling or boiling over, which may cause scalding. This may also cause clogging of the water level panel, corrosion of the inner container, or peeling of the Nonstick Coating.

· Milk, sake, soup, charcoal, tea bags or tea leaves.

· Instant food.

· Food and sauce pouches or foods in plastic bags.

Do not carry the dispenser in your arms, or tilt or shake it. Do not move it or pour hot water by holding the lid.

●If the pot is tilted or knocked over, hot water may spill out from the spout and steam vent and cause scalding, even when the automatic hot water supply lock is engaged.

Do not place any cloth or other items over the steam vent.

●Doing so may cause hot water to overflow, causing scalds.

If the blades or surface of the electrical plug are soiled, wipe them clean.

●A contaminated electrical plug may cause a fire.

Do not use the dispenser if the electrical plug or power cord is damaged or the plug is loosely inserted into the electrical outlet.

●A loose or damaged plug can cause a short circuit that may result in electric shock or fire.

Do not scratch, damage, modify, forcibly bend, pull, twist or fold the power cord. Do not place heavy items on the power cord, allow it to become pinched between objects or modify it.

●A damaged power supply cord may cause fire and electric shock.

Stop using immediately if you notice any of the following symptoms indicating a malfunction or breakdown.

●Continued use of the dispenser may cause smoke, fire electric shocks or injury.

· The power plug or power cord has become very hot.

· The power cord is damaged or the electricity turns on and off when touched.

· The body is deformed or unusually hot.

· Smoke is arising from the dispenser or there is a burning smell.

· Some part of the dispenser is cracked, loose or unstable.

· The dispenser emits steam for at least 10 minutes continuously and does not turn to keep warm mode.

If any of the above occurs, unplug the dispenser immediately and return to the store where you purchased it for check-ups and/or repairs.

Caution

Do not allow pins or other metal objects to come into contact with the appliance plug.

●Contact metal objects may cause electric shock, a short circuit or fire.

Always grasp the power supply plug when unplugging the power cord.

Do not pull the power cord itself.

●Doing so may cause an electric shock, a short circuit or fire.

Do not attempt to dispense hot water while it is boiling.

●Hot water can erupt and cause scalding.

Do not place the dispenser on an unstable surface or on surfaces that are vulnerable to heat.

●Doing so may cause fire.

When the Electric Dispensing Pot is used at high altitudes, it may continue to boil and not switch to the Keep Warm mode.

To avoid burns, do not touch the steam vent.

●Be especially careful that children do not touch it.

Unplug the electrical plug from the outlet when the dispenser is not being used.

●The insulation could become damaged, resulting in injury, burns, electric shock, short circuits or fire.

When opening the upper lid, do not allow the steam to contact your skin.

●Hot steam can scald your skin.

Only use an electrical outlet rated at 15 amperes or more.

●Do not share the electrical outlet with other appliances. Doing so may result in overheating and fire.

Do not use other power cords than the one provided. Do not use the power cord for other appliances.

●Doing so may cause malfunction or fire.

Replace the inner lid rubber seal if it becomes discolored white.

●Hot water may spill out when the dispenser is tilted or tipped over accidentally, and may cause scalding.

If the power cord is damaged, it must be replaced by an appropriate cord or assembly made available by the manufacturer or its service agent.

Notes

Do not turn on the dispenser if it is empty.

●Doing so may cause fire or other damage.

Be careful when using the dispenser on a kitchen storage shelf or within 1 foot of a wall or furniture.

●If steam contacts the ceiling, wall or other items, it may cause discoloration or warping of nearby objects or surfaces.

Do not use the dispenser near a heat source or on top of induction heating cookers.

●Doing so may cause a fire or other damage.

Do not drag the dispenser.

●It can scratch the surface of the table or counter.

Do not store cold liquids in the dispenser.

●Doing so can cause condensation on electrical components, which can result in damage to the unit.

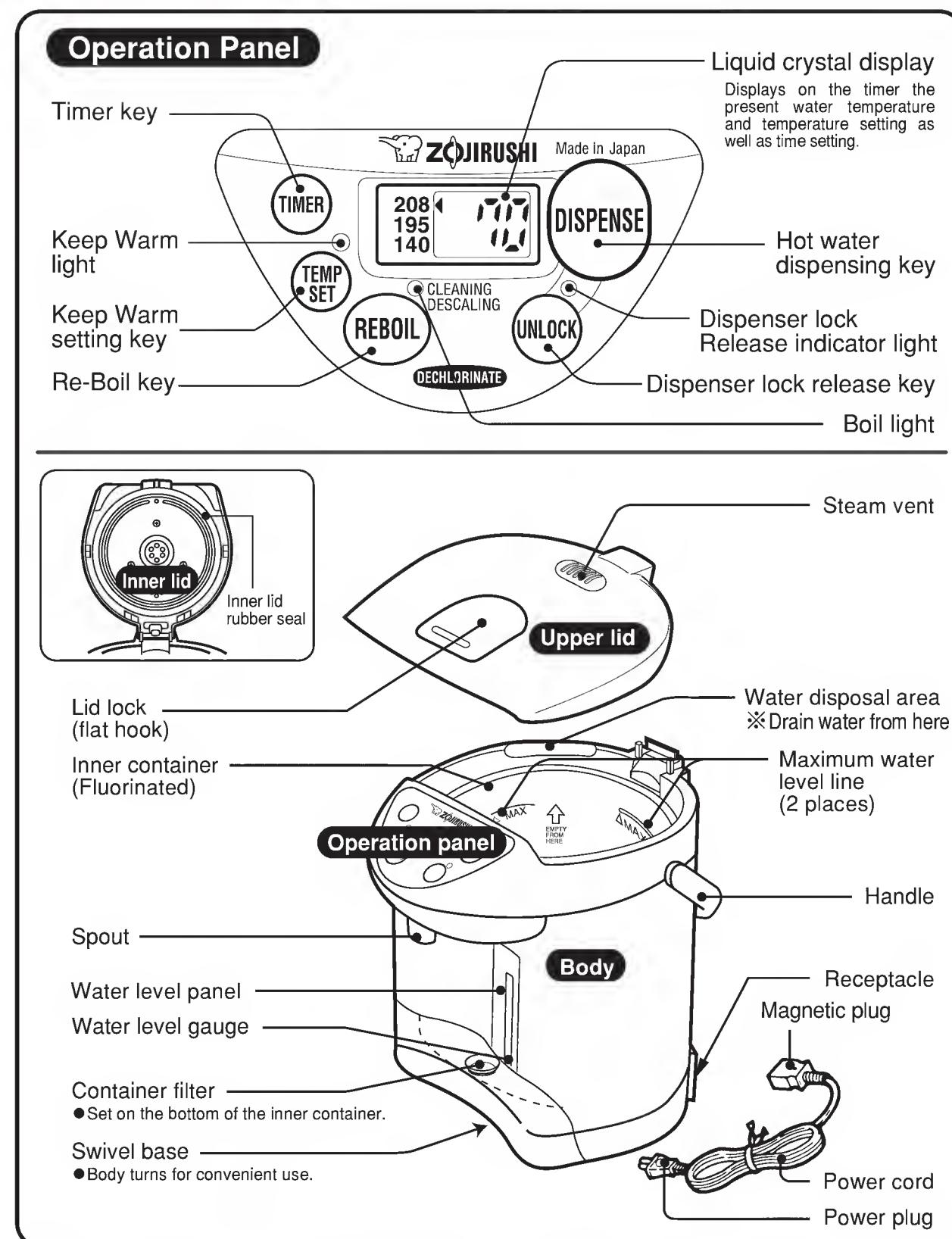
Allow the dispenser to dry completely when storing the dispenser in an area where it may freeze for a long period of time.

●If water left inside freeze, it may cause breakdown or malfunction.

Do not use the dispenser where its steam may come into contact with other electrical appliances.

●The steam may cause fire, malfunction, discoloration or deformation to other electrical appliances.

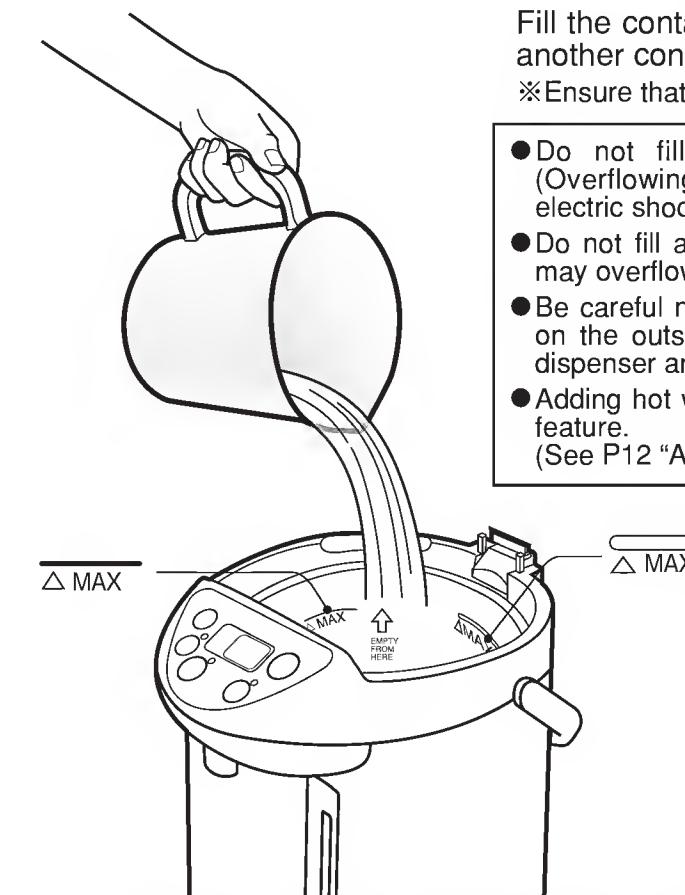
Names of Parts



How to Use

Before using your dispenser for the first time or after not using it for a long time, boil and discard one full pot of water by unlocking it and pressing the DISPENSE button. The first time you use the dispenser you may notice the smell of plastic. This is normal and will fade over time.

1 Open the lid and pour in water.



Fill the container by pouring cold water into it from another container.

※ Ensure that the container filter is in place.

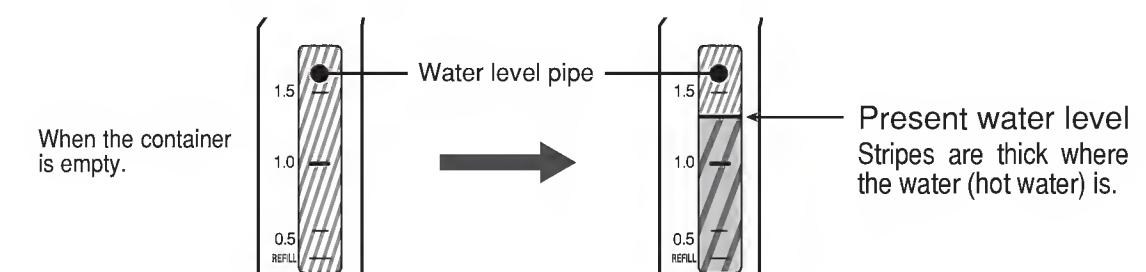
- Do not fill the container directly from the tap. (Overflowing water could cause a short circuit or electric shock.)
- Do not fill above the full-water guide line. (Hot water may overflow, causing scalding.)
- Be careful not to splash water on the control panel or on the outside of the dispenser. (It can damage the dispenser and cause an electric shock.)
- Adding hot water could activate the automatic shut-off feature. (See P12 "Automatic shut-off feature")

※ Securely close the upper lid.

- Close the lid by pushing down until you hear a click.
- It is normal to hear a rattling sound when opening and closing the upper lid. (See P15 "Before Calling for Service")

How to read the water level gauge

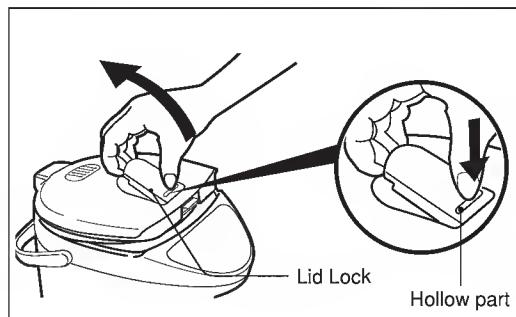
The thickness of the water level pipe stripes on the water level gauge change depending on water volume.
(Illustration shows the size 22)



How to Use (Cont.)

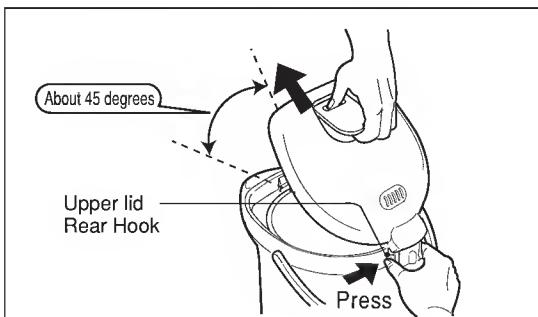
Opening the upper lid

Push the hollow part of the Lid Lock (Flat Hook) and then pull it up to open the lid.



Removing the upper lid

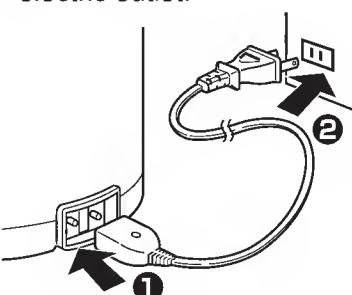
1. Open the upper lid to an angle of about 45 degrees.
2. While pressing and holding the Rear Hook, detach the lid by pulling it forward and up at an angle.
- To attach the upper lid, push it back into place at the same angle.



2 Boiling water (Steam blocking feature.)

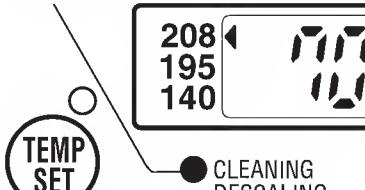
Water will automatically begin to boil when you plug it in.

Attach the power cord to the dispenser. Plug the other end of the cord into an electric outlet.



Liquid crystal display shows the temperature in 10 degree increments.

Light comes on



- Do not open the upper lid when the Boil light is on.
- Do not dispense hot water while it is boiling.
- Do not place a cloth over the steam vent.
- Be careful of steam coming out of the vent.

(It may scald.)

Steam Blocking Feature

This feature blocks steam while water is boiling so that walls and furniture will not be affected by it.

※ The steam blocking feature may not come into effect if the water volume is low or it is re-boiling.

3 Keep Warm mode (Keeping the water at 208°F)

Once the water has boiled, the Keep Warm light comes on.

Light comes on.



Time coming to a boil

CD-JSC22 CD-JSC30

About 18 minutes About 23 minutes

(When the dispenser is filled to capacity at room temperature and the water temperature is about 68°F)

※ This type does not have a buzzer feature.

※ See P10 「Changing the Keep Warm temperature」 if you want to change the preset temperature settings.

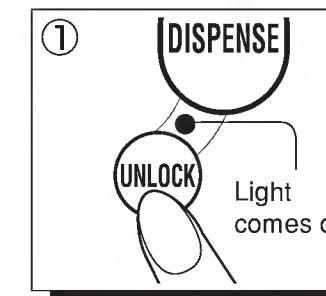
208°F is ideal temperature for making coffee, tea or a cup of noodles.

Add more water when the "Keep Warm" water level is low.
(Unit will automatically switch to Boil.)

※ If the water level is still not high enough, the water won't switch to Boil. In that case, push "Re-Boil".

- Watch out for escaping steam when opening the lid to add more water. (May cause scale to build up.)
- When maintaining "High-temperature Keep Warm", the outside pot body temperature may reach about 130°F when the room temperature is high. This is normal.
- "Keep Warm" temperature may remain at about 205°F, depending on conditions such as air pressure, in order to prevent the water from continuous boiling. This is normal.

4 Pour Hot Water



Push the UNLOCK key.

(The lock release indicator light comes on.)



Push the DISPENSE key to dispense hot water.

About 10 seconds after you finish pouring, the DISPENSE key auto-lock will turn on. (Even if no water is dispensed, the DISPENSE key auto-lock will engage after about 10 seconds.)

About the automatic hot water supply lock

A safety feature that prevents hot water from coming out if the DISPENSE key is accidentally pushed.

- Take care not to turn the dispenser as you pour. (May cause scalding.)
- When rotating the body, be careful that the power cord does not wrap around it. (The dispenser could fall.)
- Do not forcibly close the upper lid. (Hot water may splash out and cause scale to build up.)
- Hot water will not dispense if the dispenser lock release indicator light is off.
- Do not unlock and press the DISPENSE key if the inner container is empty. (Could cause damage.)

- The first cup of water may not be very hot.
- Water may not dispense smoothly immediately after boiling.
- The dispenser body heats up during the Boil and Keep Warm stages.

How to Use (Cont.)

Timer setting

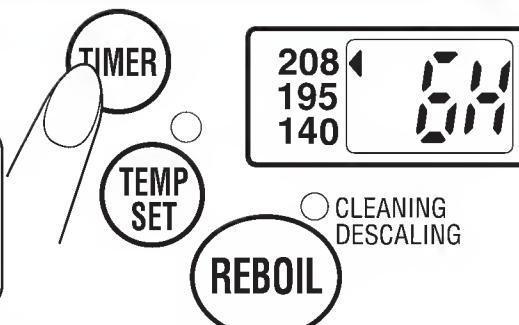
This feature which when activated automatically cuts off the electricity. The timer can be preset so the hot water will be ready for you at the required time.

- 1 Push the timer key to set the required time.

The display shows the time.

Timer switches each time you push the button.

→ 6H → 7H → 8H → 9H → 10H → (Cancel) →



- 2 The timer automatically starts once the time has been set.

Digital numbers indicate how much time is left until the water will be ready. (The display)

- 3 Water will be boiled at approximately the preset time.

※ If the water temperature is higher than set temperature, it switches to Keep Warm mode. If the temperature is lower, then it switches to Boil mode.

※ The timer will be cancelled and you will need to reset it if the machine gets unplugged after the feature is activated.

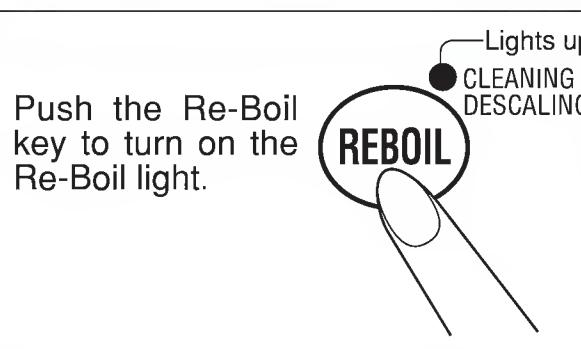
※ Use the chart on page11 to calculate the preset time required to bring water to a Keep Warm temperature of 140°F.

How to cancel the timer

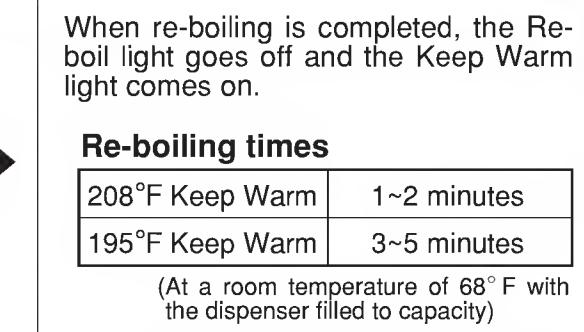
Push the timer key several times until display no longer shows hours.

Re-Boil

This feature is used when you want to Re-Boil water that is in Keep Warm mode.



Push the Re-Boil key to turn on the Re-Boil light.



Re-boiling times

208°F Keep Warm	1~2 minutes
195°F Keep Warm	3~5 minutes

(At a room temperature of 68°F with the dispenser filled to capacity)

※ Before re-boiling, make sure the water level is above the refill line before pushing the Re-Boil key.

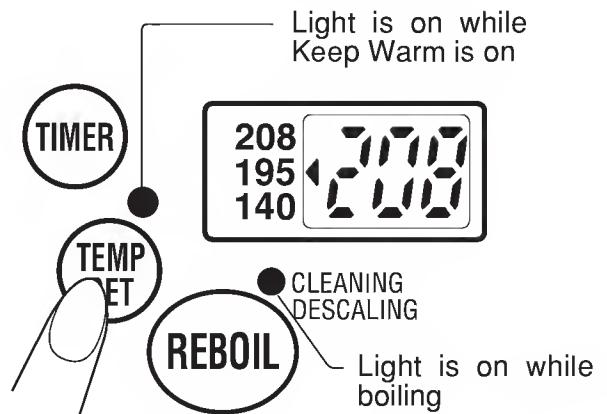
※ Steam blocking feature may not activate when re-boiling.

Changing the Keep Warm temperature

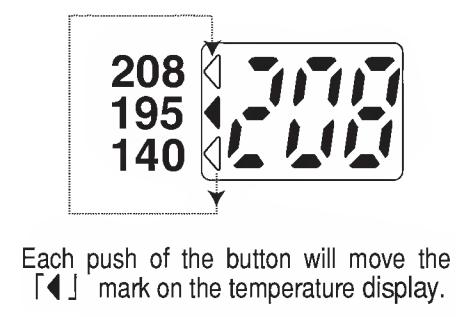
※ Once unplugged, the Keep Warm temperature setting will return to 208°F. You need to reset it if you want to use 195°F or 140°F Keep Warm temperatures.

195°F Keep Warm

195°F setting is more economical compared to a 208°F Keep Warm temperature.



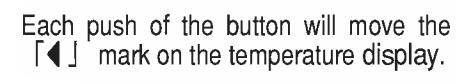
Push the TEMP SET key while light is on and adjust the "↔" mark on the temperature display to "195°F Keep Warm".



The Boil light will turn off when the water is boiled, and the Keep Warm light will come on, changing the temperature display.

(212→208→195)

※ The light stays on if set at high 208°F Keep Warm.



If you want to return to the 208°F Keep Warm set up

Push the TEMP SET key and adjust the "↔" mark on the temperature display to "208°F Keep Warm".

※ The boiling mode may engage depending on the hot water temperature.

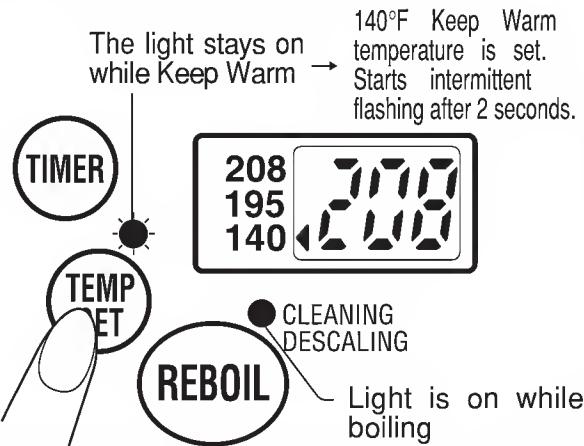
How to Use (Cont.)

■ 140°F Keep Warm

This will keep the water temperature at about 140°F.

Push the TEMP SET key and adjust the “◀” mark on the temperature display to “140°F Keep Warm”.

Boiling	Boil light is on
On Keep Warm	Keep Warm light is on ↓ Starts flashing intermittently after about 2 seconds



Time it takes for water temperature to reach 140°F (At a room temperature and water temperature of about 68°F)

3.0L	About 4 hours
2.2L	About 3 hours and 40 minutes
1L	About 2 hours and 30 minutes

When the water has reached about 140°F, the temperature display changes to “140°F” and the Keep Warm light switches from intermittent flashing to steady.

To switch back to 208°F or 195°F Keep Warm temperatures

Push the TEMP SET key.

The water comes to a Boil first then adjusts to 208°F or 195°F.

※These times may vary depending on the amount of water in the container and the room temperature.

※To quickly reduce the water temperature to the desired Keep-warm temperature, reduce the amount of hot water in the container.

※If you add water while the water temperature is decreasing, the water might not boil.

Automatic shut-off feature

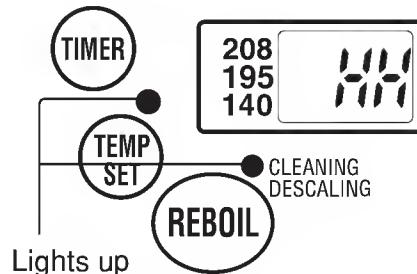
The automatic shut-off feature activates to shut down electricity to the heater in order to prevent breakdowns from overheating. You will know the cause of shut-off by looking at the display (see drawing on the below).

Causes

- When plugged in without filling the container with water.
- Attempting to Boil the water when the level is lower than the re-fill line.
- The dispenser is empty, or the upper lid is left open for adding water.
- Hot water is poured immediately after the machine is plugged in.

Remedies

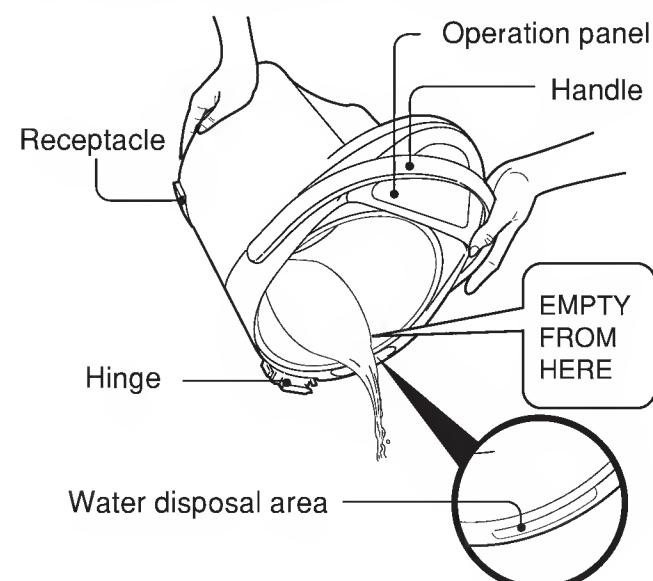
Unplug the power cord from the electrical outlet and fill the container with water after it has sufficiently cooled down.



Continued repetition of this procedure can cause discoloration or peeling of the inner container's fluorinated processing.

Disposing water

- 1 Unplug the dispenser and detach the upper lid. (See P7 “Removing the upper lid”)
- 2 Hold the dispenser with both hands as shown in the drawing below. (Hold it securely so that it won't slip out of your hands.)
- 3 Dispose unused water from water disposal area.



- Make sure to detach the upper lid when emptying water. (The upper lid could accidentally detach itself and cause scalding.)
- Wipe your hands dry before holding the plug or magnetic plug. (Could cause short-circuiting or electric shock.)
- Do not allow water to splash on the operation panel, hinge, handle or power plug. (Could cause scalding or a breakdown.)
- Avoid water dripping out of the spout from splashing on your hands. (Could scald.)
- Empty the container at least once a day. (Water left in the container can cause rusting and an accumulation of mineral residue.)

※Be careful not to lose the container filter.

Cleaning and Maintenance

Before cleaning the dispenser, always disconnect the plug from the electric outlet, dispose of the remaining water and allow the body of the unit to cool down.

Container

Do not drink water which is the result of a citric acid cleaning cycle.

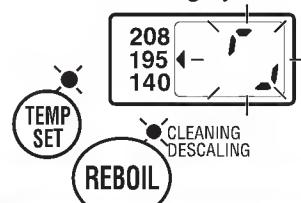
Red rust-like spotting, milky white or black discoloration and filmy objects are caused by minerals in the water, not from discoloration or deterioration of the inner container itself. Although this is not a hygiene problem, clean the inner container periodically (every 1~3 months) with the citric acid Activated Descaling Cleaner (ADC-05) or Inner Container Cleaner for Electric Pots (CD-K03E-JU).
※The condition of the container depends on local water quality and how often you Boil water.

Cleaning the container with citric acid

※If the container filter is dirty, remove it from the inner container, wash and scrub it, then put it back in.

- 1 Put 1 pack of citric acid ADC-05 or CD-K03E-JU in a cup and dissolve it in warm water.
- 2 Fill the container with water and add the dissolved citric acid from (1).
- 3 Plug the dispenser into the electric outlet and boil water. Then hold down the Re-Boil key for at least 3 seconds.

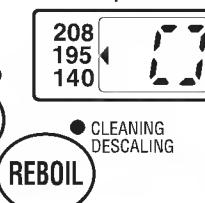
<Cleaning cycle>



Light and liquid crystal display simultaneously flash

About 1-1/2 hours

<Completed>



Light and liquid crystal display remain steady

Do not fill water above the maximum water level line, as hot water may "erupt".

Zojirushi's citric acid is nontoxic when used as directed. If accidentally ingested, please follow the instructions shown on the package of the citric acid.

Time necessary for the cleaning cycle varies depending on the size of the unit, room temperature, water temperature, etc.

Repeated citric acid cleaning cycles might be necessary for hard-to-remove residue.

To cancel the citric acid cleaning cycle

- 4 Unplug and discard the hot water.

- 5 To remove the smell of citric acid, fill the container with water, boil and discard it.

If the citric acid is not available at your local store, please call Zojirushi Service Center at: 1-800-733-6270

ADC-05<Activated Descaling Cleaner, 1 oz> or

CD-K03E-JU<Inner Container Cleaner for Electric Pots (30 g × 4 packs)>

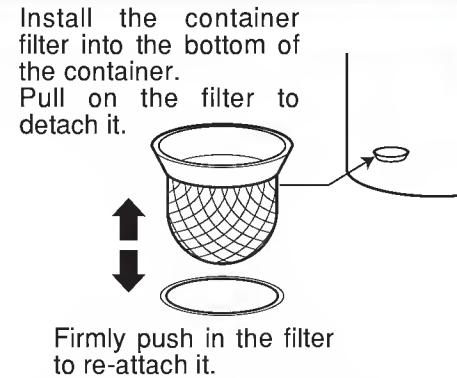
Container filter

Remove the container filter from the inner container, and wash it with a brush.

If the deposits cannot be removed, replace the container filter. Note the model number and purchase it at the shop where you obtained the dispenser.

※Never use the dispenser without installing the container filter.

(The filter prevents foreign objects from entering the electric pump and obstructing the flow of hot water.)



Upper lid / Body (exterior)

Wipe clean with a damp cloth.

Electric cord

Wipe clean with a dry cloth.

Inner lid

Wash with a soft sponge, and rinse with water.

Cautions

■Please perform regular cleaning and maintenance.

- Using alkaline ion water allows calcium to accumulate on the inner container. If the accumulations are allowed to remain on the lid and filter, boiling may sound noisy or you may have difficulty dispensing water.
- Although the inner container is fluorinated, a long lapse in cleaning and maintenance can result in strong discoloration.

■Never immerse the entire dispenser in water or splash water on the operation panel. Never place the dispenser upside down to dry when it is still wet. (Doing so can cause damage or rust.)

■Do not use the following items for cleaning.

- Detergent (the smell remains.)
- Dishwasher or dish-dryer (causes warping.)
- Abrasive cleansers(scouring powders), nylon or metal scrubbing brush, metal spatula, etc. (scratches the outer container and the inner container and inner lid, or peels off the fluorinate coating.)
- Benzene, paint thinner (scratches on the upper lid and body.)

Changing the inner lid rubber seal

The inner lid rubber seal may need to be replaced due to time and wear. Check it about once a year.

Wipe new Inner lid rubber seals with a wet soft sponge before attaching to the Inner Lid.

To remove the inner lid rubber seal

- ① Loosen the 3 screws.

※Do not detach the screws from the inner lid. If they come off, do not lose the screws.

- ② Remove the rubber seal.

To attach the inner lid rubber seal

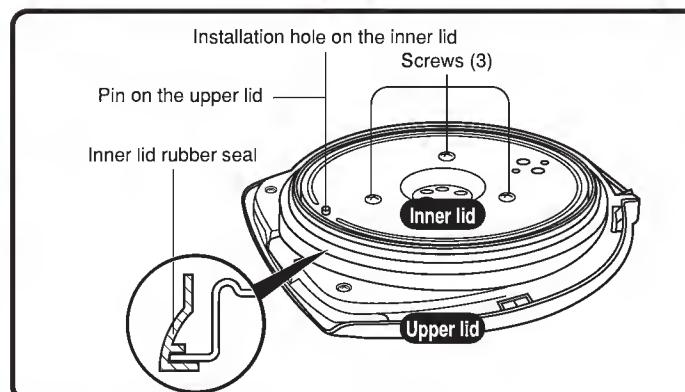
- ① Fit the rubber seal securely to the rim of the inner lid as shown in the figure.

- ② Tighten the 3 screws securely.

※If you detach the inner lid, make sure to insert the pin on the upper lid correctly into the installation hole on the inner lid.

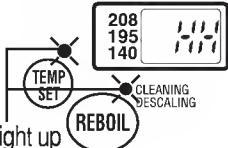
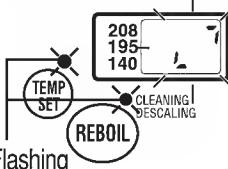
When inner lid rubber seal takes on a white discoloration.

▶ Please purchase and replace with a new one.



Hot water may leak from the gap between the Upper Lid and the Body when tilted if the Inner lid rubber seal becomes old and turns white. This may result in scalds.

Before Calling for Service

Condition	Cause	Remedy
Water does not boil.	Plug is not connected to an electric outlet.	→ Connect the plug.
	A metal object or dirt is on the tip of the magnetic plug.	→ Disconnect the cord and clean the magnetic plug tip.
Water does not come out or pour properly.	Dispenser release lock is engaged.	→ Push the dispenser release button, then push the DISPENSE key. (See P8)
	Plug is not connected to an electric outlet.	→ Connect the plug.
	A metal object or dirt is on the tip of the magnetic plug.	→ Disconnect cord and clean the magnetic plug tip.
	Mineral deposits or the like have accumulated on the inner container and container filter.	→ Clean the container and the container filter. (See P13 "Cleaning and Maintenance")
	Hot water does not pour properly a few minutes after boiling.	→ Open the upper lid once to release air bubbles. Close the lid. (Watch out for steam when opening lid.)
Water pours out by itself.	Check that the pot is not overfilled (past the maximum water line).	→ Pour out the excess amount of water until it is below the maximum water level line.
Rust-like spots appear on the inner container surface.	Caused by iron in the water, not corrosion of the inner container.	→
Filmy objects are found in the inner container.	Filmy objects are formed by the mineral content of the water, not because of corrosion of the inner container or peeling of the fluorinated coating.	→ Clean the inner container with Activated Descaling Cleaner or citric acid. (See P13 "Cleaning and Maintenance")
Loud boiling sounds can be heard.	Excessive accumulation of mineral residue and the like on the inner container can cause loud boiling sounds.	→
The Re-Boil light, Keep Warm light and liquid crystal display simultaneously light up. 	Container is low on water or hot water was added to the container, causing the automatic shut-off feature to engage. (See P12 "Automatic shut-off feature")	→ Wait until the container has cooled down. Add water and press the Re-Boil key.
The Boil light and Keep Warm light as well as liquid crystal display simultaneously flash. 	The container is in a citric acid cleaning cycle. (See P13 "Cleaning and Maintenance")	→ To cancel the citric acid cleaning cycle, unplug the power cord and wait for more than 5 seconds before reconnecting it.

Condition	Cause
A rattling sound can be heard when the upper lid is opened and closed.	The lid has a ball valve which prevents water from spilling if the body tilts over. The rattling sound is normal.
Hot water has a disagreeable odor.	The chlorine odor may be detectable in your tap water. A mild plastic odor may be noticed with a new dispenser. This odor will fade over time.
The body becomes hot.	When the water temperature and/or room temperature is high, the outer surface of the body reaches about 130°F. This is normal.

◎ If you cannot solve the problem or are experiencing a problem that is not listed above, note the Model Number and contact our authorized service center or call Zojirushi Service Center at: 1-800-733-6270.

Regarding the Upper Lid and Nonstick Coated Inner Container

- The plastic parts of the Upper Lid may deteriorate over use. If discoloration shall occur or if the surface becomes rough, replace the Upper Lid.
- The Nonstick coated inner container may damage over use.

*Contact the retail store where you purchased this product or call the Zojirushi Customer Service at: 1-800-733-6270

Specifications

Model number	CD-JSC22	CD-JSC30
Capacity	2.2L	3.0L
Rating	120V 800W 60Hz	
Average electric power consumption for Keep Warm mode	208°F 195°F	Approx. 43W Approx. 36W
Power cord		0.9m(2.9feet)
Overall dimensions (inch)	8.5x 11 x 9.6 (W x D x H)	8.5 x 11 x 11.2 (W x D x H)
Weight (including the cord)	Approx. 2.1kg(4.6Lbs)	Approx. 2.3kg(5.1Lbs)
Electric pump power consumption		2.5W

- The average Keep Warm electric power consumption is for one hour, provided that the dispenser is full and the room temperature is about 68°F.
- The height refers to the pot when the handle is down.
- The dispenser may not perform as expected in areas of high altitude or severe cold. Avoid using the product in such areas.
- Empty the inner container if the weather could cause freezing when the container is unplugged. (May cause damage.)

Replacement Parts

- Replacement parts may be available for an additional charge. Please replace damaged parts only with new parts.
- When replacing parts, please record the model number and part name beforehand. Then contact either the store where you purchased the dispenser or Zojirushi Customer Service.

Part Name	Part Number
Inner lid rubber seal	62-5702
Container filter	62-7402
Activated Descaling Cleaner (1 oz.) or Inner Container Cleaner for Electric Pots (30g X 4 packs)	ADC-05 or CD-K03E-JU